

CERTIFICATE INSTALLATION INSTRUCTION ON CLIENT PC

If HTTPS intercept is chosen in Web Security it is require to download and install the "ROOT CA CERTIFICATE" in the respective browsers used for browsing. This document is intended to provide step by step procedure of installing "Root CA Certificate" in most popular browsers.

Internet Explorer:

- On the Menu Bar, go to Tools -> Internet Options.
- In the opened tab select "Content" tab. Under Certificates section, click on "Certificates".
- A new window opens with options like "Personal" Trusted Root Certification Authorities" etc
- Select Trusted Root Certification Authorities tab and click the "Import" button.
- Import the downloaded Root CA certificate "ssl_gateway_root_ca.crt" using the wizard.
- The downloaded certificate will be generally in the PC / Laptop "Downloads Folder"

Firefox:

- On the Menu Bar, Click on "Tools" -> "Options"
- In the Options windows choose "Advanced" tab
- In Advanced tab choose "Certificates" tab.
- Click on "View Certificate"
- In View Certificate Window select "Authorities" tab and click "Import button".
- Import the downloaded "ssl_gateway_root_ca.crt"
- In the "Downloading Certificate" window, select the check box against "Trust this CA to identify websites" and click "OK"

Google Chrome:

- Open Google Chrome. In the address bar type "chrome://settings" and press enter.
- The settings window will open with multiple options.
- Click on "Show Advanced Settings"
- Choose "HTTPS/SSL" and click on "Manage Certificates"
- A new window opens with options like "Personal" Trusted Root Certification Authorities" etc
- Select Trusted Root Certification Authorities tab and click the "Import" button
- Import the downloaded Root CA certificate "ssl_gateway_root_ca.crt" using the wizard

Note: Many a times when Google Chrome is installed in the PC/Laptop it was by default it will synchronize the settings from Internet Explorer. So if you have added the Root CA Certificate in Internet Explorer it is high probability that it will be reflected in Google Chrome.

Opera:

- Click on the "Opera" button on the top left corner of the browser
- Click on "Settings"
- In Settings, choose "Privacy & Security"
- Choose "HTTPS/SSL" and click on "Manage Certificates"
- A new window opens with options like "Personal" Trusted Root Certification Authorities" etc
- Select Trusted Root Certification Authorities tab and click the "Import" button
- Import the downloaded Root CA certificate "ssl_gateway_root_ca.crt" using the wizard